Our Mission
Under the leadership of the Bishop of Cleveland and inspired by the Gospel, Catholic Charities continues the mission of Jesus by responding to those in need through an integrated system of quality services designed to respect the dignity of every person and build a just and compassionate society.

Our Vision
Catholic Charities, Diocese of Cleveland envisions a world touched by God’s love – where we alleviate poverty and need, and all people share justly in the blessings of creation.

Our Values
- Dignity of Person (Genesis 1:31)
- Concern for the Poor (Matthew 25)
- Justice (Micah 6:8)
- Hope (John 10:10)
- Stewardship (1 Peter 4:10)

Our Strategic Goals
- Organizational Effectiveness
- Service Quality
- Mission, Engagement, & Collaboration
- Employer of Choice
420,990 LIVES* WERE TOUCHED BY CATHOLIC CHARITIES PROGRAMS INCLUDING:

- Emergency Assistance Services
- Older Adult Services
- Disability Services
- Human Life & Advocacy
- Families, Children & Community Services
- Behavioral Health
- Parish Engagement
- Migration & Refugee Services

*All figures in this report reflect unduplicated numbers of clients served.
FBI Recognizes Fatima Family Center

Partnering with local law enforcement to promote safety and improve relationships has always been a priority at Fatima Family Center, located in Cleveland’s historic Hough neighborhood. In April 2018, the FBI recognized Fatima with the Director’s Community Leadership Award for its efforts in “combating crime, terrorism, drugs, and violence in America.”

The center has an extraordinary relationship with the officers in Cleveland’s Third District. Officers visit the center frequently to interact with residents, including children. They provide educational sessions about personal, community, and cybersecurity. Officers often volunteer at the many events Fatima hosts, such as Toyland Joyland, the annual Christmas event for families. Fatima also hosts the police officers’ recruiting class each year.

Early Learning & Head Start Success

Catholic Charities Early Learning Program has a rich history of providing services to families and children in Cuyahoga County. All of the eight early learning centers are rated 5-Star through Step Up To Quality, Ohio’s tiered quality rating system. In 2018, the Early Learning Program increased enrollment to 98.6%. We attribute this success to the hardworking individuals who are part of the Early Learning and Head Start Program and Catholic Charities’ integration and increase of digital marketing efforts. For example, in early fall of 2018, Catholic Charities introduced a Google display ad campaign and increased traffic to the early learning website by 73 percent, which ultimately helped increase enrollment in the program.
“Matt Talbot saved my life.”
- Ryan Keltner, 38, a former client of Matt Talbot

Ryan

*Client photo has been changed to protect their privacy*
Ryan started drinking before he was 10-years-old.

He realized he needed help after he was fired from his job because of his drinking. During that time he said he drank a liter of whiskey every day.

When he was referred to Matt Talbot, he was determined to learn as much as he could about his disease and the recovery process. Ryan admits that the first weeks of recovery were tough as he detoxed from more than 20 years of drinking. He listened to the suggestions by staff and participated in all the steps of recovery, including intensive outpatient services. He worked hard. He knew he had to change.

He shared that one of the hardest parts of the program was watching a few younger, good friends he met in recovery, pass away from the disease. In their memory, and to give back to the program, Ryan visits Matt Talbot often and participates in group counseling sessions. He attends Alcoholic Anonymous meetings five days a week. He is a founding member of the Matt Talbot Alumni group, which comes together to support both former and new clients in the program. Ryan wants others to learn from his experience, but admits he still has a lot to learn about the disease and recovery.

Ryan's former employer gave him another chance after he told them about his efforts to become sober, which took almost a year. Since then he's earned back the company's trust. "It feels good to be responsible again," Ryan said, and he knows he has Matt Talbot to thank. The staff taught him coping skills, how to take one day at a time and much more. Ryan said he'll never forget Matt Talbot. "I owe my life to the program."
In 2018, Migration and Refugee Services served 1,856 individuals.

Jonas, Jose & Chol
Chol G., Jose C., and Jonas N. are survivors.

Each has experienced torture – physical, emotional, or both – in their native countries. When they arrived in Cleveland each of them sought help from Catholic Charities Migration & Refugee Services (MRS). MRS helped them through the Ohio Center for Survivors of Torture (OCST), which MRS has operated since 2015. Here these men, along with their families, are recovering from the torture they experienced.

With current funding through the U.S. Department of Health and Human Services Office of Refugee Resettlement and the United Nation’s Voluntary Fund for Victims of Torture, OCST provides free, holistic services to anyone, immigrant or citizen, who survived torture abroad. Our experienced and credentialed multi-disciplinary team provides legal, medical, mental health, social and spiritual support. OCST expanded capacity through a grant from the Cleveland Foundation in 2017 and is currently the only torture treatment center in the state of Ohio.

Chol G. (C.G.), a member of the Dinka ethnic group, experienced all of this – and survived. When he visited Ohio to attend baseball camp, he sought asylum. With the help of Catholic Charities and our MRS staff, he completed an application for and was granted asylum. He currently attends high school and plans to attend college next year. MRS also currently represents Jonas N. (J.N.). J.N., is a young man from the Democratic Republic of Congo where he was a political activist. There he was beaten, arrested and tortured by Congolese security forces. J.N. came to the United States to seek asylum and was immediately detained. He has been held in an immigration detention facility in Youngstown since July 2018.

Years ago, the MRS Immigration Legal Services (ILS) helped Jose C. (J.C.) get work permission through Deferred Action for Childhood Arrivals (DACA). Since then, he has worked in restaurants and is currently an executive chef in the Cleveland area. Married with three children, MRS is helping him attain permanent green card status, so he can live free of the violence that he and his mother escaped years ago.
Total individuals* served: 420,990.

Individuals served per county:

<table>
<thead>
<tr>
<th>County</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cuyahoga</td>
<td>115,594</td>
</tr>
<tr>
<td>Geauga</td>
<td>8,744</td>
</tr>
<tr>
<td>Summit</td>
<td>44,367</td>
</tr>
<tr>
<td>Medina</td>
<td>5,064</td>
</tr>
<tr>
<td>Wayne</td>
<td>7,619</td>
</tr>
<tr>
<td>Lorain</td>
<td>15,486</td>
</tr>
<tr>
<td>Lake</td>
<td>17,299</td>
</tr>
<tr>
<td>Ashland</td>
<td>1,245</td>
</tr>
</tbody>
</table>

Total women: 111,603
Total men: 107,837
Unreported gender: 201,550

Race

- White: 96,951
- Black: 70,524
- American Indian & Alaska Native: 1,516
- Asian & Pacific Islander: 2,061
- Hispanic: 16,797
- Other race origin: 18,347
- Unreported race: 214,794

Religion

- Catholic: 88,787
- Other religions: 107,603
- Unreported religion: 224,600

Gender

Total women: 111,603
Total men: 107,837
Unreported gender: 201,550

*Catholic Charities serves individuals of every race and religion.

*All figures in this report reflect unduplicated numbers of clients served.
2018 FACTS & FIGURES

3,523,713 meals were provided by Catholic Charities through food distribution and prepared meal programs.

67,1749.22 number of volunteer service hours.

26,751 older adults were served through programs like the Hispanic Senior Center, Fatima Family Center Senior Program and others.

13,809 number of persons with disabilities served.

75,154 young individuals throughout the Diocese of Cleveland served through youth services programming.

1,618 number of full-time & part-time employees.

Includes Catholic Charities, St. Augustine Health Ministries and the Rose-Mary Center.

9,273 number of volunteers.

129 people resettled by Catholic Charities Migration & Refugee Services.
STEWARDSHIP

Financial Highlights

Catholic Charities presents its condensed financial highlights that reflect the activity related to its support to the Northeast Ohio community. These numbers reflect the Secretariat for Catholic Charities Combined Financial Report and were reviewed by Maloney + Navotny LLC.

The report includes Catholic Charities Corporation, St. Augustine Health Ministries and Rose-Mary Center. Audited financial statements are available online at www.ccdocle.org.

We pledge to be good stewards of the resources entrusted to us and maintain integrity and openness in our financial practices.

- All contributions are used in strict accordance with donors' wishes and in accordance with the teachings of the Roman Catholic Church.
- We ensure transparency and accountability and provide responsible stewardship to accomplish the mission of the Church.
2018 LEADERSHIP

Bishop Nelson Perez
Diocese of Cleveland

Patrick Gareau
President & CEO

2018 Board of Directors

Ms. Kathleen Petrulis  Mr. Todd Schrader  Ms. Danielle Maur  Mr. Michael Mason
Chair  Vice Chair  Secretary  Treasurer

Mr. Tony Burke  Mr. Michael Kozlowski  Mr. Robert McAuley  Sr. Kathleen Ryan

Ms. Suzanne Cason  Mr. Frank Legan  Ms. Noreen McCafferty  Mr. Todd Schrader

Mr. Keith Durand  Mr. Edward Liggett  Mr. Kurt McMaken  Mr. Andrew Schuler

Mr. Richard Gurley  Mr. Robert Loesch  Ms. Dorothy Nemec  Mr. Mark Seryak

Mr. David Holly  Mr. Michael Lonsway  Ms. Christina Niro  Mr. Joseph Smucny

Mr. Robert Horvath  Mr. Joe Manning  Mr. Tom Novak  Rev. Thomas Stock

Mr. Dale Kaprosy  Dr. Edward Mansour  Mr. Tim Panzica  Mr. Joseph Swiderski

Ms. Megan Kim  Mr. Paul Marnecheck  Ms. Kathleen Peters-Homyock  Ms. Debora Venzor

Ms. Elizabeth Korhnak  Mr. James Mason  

2018 Senior Leadership

Patricia Holian
Executive Vice-President

Fredy Robles
Chief Program Officer

Wayne Peel
Chief Financial Officer

Andrea Harris
Senior Director
Human Resources

Samantha Mealy
Senior Director
Advancement

Diane Zbasnik
Director
Diocesan Social Action Office

Clenda Abate
Chief Administrative Officer

Lisa Gassbare Black
General Counsel

Joan Hinkelman
Senior Director
Family Services

Terry Flanagan
Executive Director
Parish Outreach & Mission

Rick Messerini
President
St. Augustine Health Ministries

Maureen Dee
Executive Director
Treatment, Prevention & Recovery Services

Cina Kerman
President
Rose-Mary Center

Angela Ivancic
Senior Director & Chief Clinical Officer
Regional Services
GRATITUDE

We are forever grateful to the individuals, corporations, foundations and community members who support our mission through their time, talent and treasures.

Please visit ccdocle.org/donate for a complete list of donor acknowledgements.

CONTACT US

Catholic Charities Corporation
Administrative Offices
7911 Detroit Avenue
Cleveland, OH 44102

General Information
216.334.2900

Visit us online for more information
www.ccdocle.org

Follow us on social media
@ccdocle

Every attempt has been made to ensure accuracy in this report. If you feel an error has occurred, please contact us at 216.334.2906.

Some photos from Steve Liss, AmericanPoverty.org; Catholic Charities USA; Catholic Community Foundation.
Providing Help. Creating Hope.
Serving All.

www.ccdocle.org