Under the leadership of the Bishop of Cleveland and inspired by the Gospel, Catholic Charities continues the mission of Jesus by responding to those in need through an integrated system of quality services designed to respect the dignity of every person and build a just and compassionate society.

Providing Help. Creating Hope.
On behalf of The Most Reverend Richard Gerard Lennon, Bishop of Cleveland, and Patrick Gareau, President and CEO, Catholic Charities is pleased to present our 2014-2015 Annual Report to our donors, friends, and partners in the Diocese of Cleveland. We are called to be like the Good Samaritan, stopping on the busy road of life to care for our neighbor; “called to be in the streets,” as our Holy Father says, “inviting and serving those who have been left out.” Catholic Charities is honored to answer this call by providing help and creating hope throughout Northeast Ohio. Thank you for your donations, prayers, and partnership in helping carry out our mission.

“The joy of the Gospel fills the hearts and lives of all who encounter Jesus.” – Pope Francis, Evangelii Gaudium

2014-2015 Board of Directors

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Vice President, Sales & Business Development, The OurPet’s Company
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Mr. Ray Murphy
ex officio
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Attorney, Frantz Ward

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President, McGorray Brothers Funeral Home

Mr. Ray Murphy
ex officio
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Financial Consultant, John Hancock Private Client Group

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Executive Vice President, Edward Luttner Associates

Mr. David Slezak
Vice President, Chief Legal Officer, Affordable Care Inc.

Mr. Joseph Smucny
Vice President, Managing Partner, Centric Consulting

Mr. Clarence Wills
Retired, Executive Director, American Red Cross of Lorain
**Mission, Vision & Values**

**Catholic Charities Mission:**
Under the leadership of the Bishop of Cleveland and inspired by the Gospel, Catholic Charities continues the mission of Jesus by responding to those in need through an integrated system of quality services designed to respect the dignity of every person and build a just and compassionate society.

**Catholic Charities Vision:**
Catholic Charities, Diocese of Cleveland, envisions a world touched by God’s love: where we alleviate poverty and need, and all people share justly in the blessings of creation.

**Catholic Charities Values:**
- **Dignity of Person:** In the Genesis story of creation we are told that the human person is created in the very image and likeness of God. (Genesis 1:27) The Scriptures further reflects that as God created all the aspects of the universe, along with man and woman, God looked upon creation and noted that it was “good.” In fact, God ultimately proclaims that all God had created was indeed “very good.” (Genesis 1:31)
- **Concern for the Poor:** “For I was hungry and you gave me food, I was thirsty and you gave me drink, a stranger and you welcomed me, naked and you clothed me, ill and you cared for me...In so far as you did this to one of the least of these sisters and brothers of Mine, you did it for me.” (Matthew 25)
- **Justice:** “This is what God asks of you only this, to act justly to love tenderly and to walk humbly with your God.” (Micah 6:8)
- **Hope:** “I came that they may have life and have it more abundantly.” (John 10:10)
- **Stewardship:** “As each one has received a gift, use it to serve one another as good stewards of God’s varied grace.” (1 Peter 4:10)

**Catholic Social Teaching:**
- Our work at Catholic Charities is guided by the principles of Catholic Social Teaching. These include: Life and Dignity of the Human Person; Call to Family, Community, and Participation; Rights and Responsibilities; Option for the Poor and Vulnerable; The Dignity of Work and the Rights of Workers; Solidarity; and Care for Gods' Creation.

**Catholic Charities is comprised of three entities:**
- **Catholic Charities Corporation** – a comprehensive faith-based health and human services organization that serves people of all faiths throughout the Diocese of Cleveland.
- **St. Augustine Health Ministries** – a faith-based organization that provides health care and related services to senior adults and the chronically ill including nursing and hospice care.
- **Rose-Mary Center** – a faith-based organization that nurtures children and adults with physical and intellectual disabilities within the community.
2014 Community Impact
Total Number Unduplicated Served: 411,773

Eight Counties:

<table>
<thead>
<tr>
<th>County of Residence</th>
<th>Number of Individuals Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ashland</td>
<td>4,766</td>
</tr>
<tr>
<td>Cuyahoga</td>
<td>217,084</td>
</tr>
<tr>
<td>Geauga</td>
<td>7,423</td>
</tr>
<tr>
<td>Lake</td>
<td>24,602</td>
</tr>
<tr>
<td>Lorain</td>
<td>31,815</td>
</tr>
<tr>
<td>Medina</td>
<td>7,810</td>
</tr>
<tr>
<td>Summit</td>
<td>52,605</td>
</tr>
<tr>
<td>Wayne</td>
<td>7,197</td>
</tr>
<tr>
<td>Other Residence</td>
<td>47,269</td>
</tr>
<tr>
<td>Unknown Residence</td>
<td>11,202</td>
</tr>
</tbody>
</table>

Three Family Centers
Fatima: 2,078 individuals served
St. Martin De Porres: 3,193 individuals served
St. Philip Neri: 2,162 individuals served

Some of our programs making an impact in your community:

<table>
<thead>
<tr>
<th>Program</th>
<th>Number of Individuals Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adoption &amp; Foster Care</td>
<td>905</td>
</tr>
<tr>
<td>Early Childhood Learning</td>
<td>1,254</td>
</tr>
<tr>
<td>Adult Day Services</td>
<td>500</td>
</tr>
<tr>
<td>Services to Seniors</td>
<td>632</td>
</tr>
<tr>
<td>St. Augustine Health Ministries</td>
<td>1,319</td>
</tr>
<tr>
<td>Social Services</td>
<td>3,487</td>
</tr>
<tr>
<td>Emergency Services</td>
<td>122,758</td>
</tr>
<tr>
<td>Migration &amp; Refugee Services</td>
<td>1,747</td>
</tr>
<tr>
<td>Employment &amp; Training</td>
<td>567</td>
</tr>
<tr>
<td>Behavioral Health Services</td>
<td>12,229</td>
</tr>
<tr>
<td>Camps and Clubs</td>
<td>10,988</td>
</tr>
<tr>
<td>CYO Athletics</td>
<td>41,316</td>
</tr>
<tr>
<td>Services to Individuals with Disabilities</td>
<td>24,453</td>
</tr>
<tr>
<td>Shelter Services</td>
<td>227</td>
</tr>
<tr>
<td>Pastoral Care Visits</td>
<td>178,806</td>
</tr>
<tr>
<td>Other Programs and Services</td>
<td>10,585</td>
</tr>
</tbody>
</table>

Catholic Charities’ Fatima Family Center is supported in part by the residents of Cuyahoga County through a public grant from Cuyahoga Arts & Culture. In the Embracing the Arts & Culture Project, children, adults and families are exposed to different art forms, which enhance their knowledge of and participation in the arts. Professional artists and students from premier art organizations in Cleveland teach introductory classes in keyboarding, music, dance, drumming, drawing and photography.
Head Start 2014 Report to the Community

Head Start is a comprehensive child development program that services children aged three to five and their families. The Head Start program has a long tradition of delivering comprehensive and high-quality services designed to foster healthy development in low-income children. Head Start provides a range of individualized services in the areas of education and early childhood development, medical, dental and mental health and nutrition and parent involvement. The entire range of Head Start services is responsive and appropriate to each child and family’s developmental, ethnic, cultural, and linguistic heritage and experience.

- **Budget** - $4,175,996  
- **Funder** - The Center for Families and Children

The information below was provided by 2014-2015 Program Information Report (PIR), Child Observation Record Report, and ERSEA Report.

- Funded to serve 628 children through 220 full-day slots and 408 part-day slots
- 67.42% average monthly attendance
- 807 cumulative enrollment served
- 739 families served
- 94.4% of enrolled children received medical exams
- 87.2% of enrolled children received dental exams
- 4% of enrolled children had an Individualized Education Plan (IEP)
- 36% enrolled children are projected to enter kindergarten in the next school year
- 2,262 volunteers
- Parent volunteer opportunities – classroom aide, creativity aide, health aide, translator, maintenance aide, special events aide, site recruitment aide & parent meeting participants

**Child Observation Record Results Program Wide**

The Child Observation Record (COR) is a web-based, on-going assessment tool used to document daily teacher observations regarding each child’s progress. The notes are periodically analyzed to plan for the child as an individual and as a member of the class. COR results are reviewed four times per year to ensure children are progressing in nine development categories. COR is also used to ensure continued progression towards School Readiness Goals.

The table below shows the progress of children in different categories over four periods:

<table>
<thead>
<tr>
<th>Categories</th>
<th>Period 1</th>
<th>Period 2</th>
<th>Period 3</th>
<th>Period 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Approaches to Learning</td>
<td>76.9%</td>
<td>91.9%</td>
<td>88.4%</td>
<td>91.1%</td>
</tr>
<tr>
<td>Social &amp; Emotional Development</td>
<td>75.6%</td>
<td>90.0%</td>
<td>87.9%</td>
<td>80.3%</td>
</tr>
<tr>
<td>Physical Development &amp; Health</td>
<td>78.9%</td>
<td>92.6%</td>
<td>90.9%</td>
<td>87.7%</td>
</tr>
<tr>
<td>Language, Literacy &amp; Communication</td>
<td>77.3%</td>
<td>89.3%</td>
<td>88.0%</td>
<td>80.0%</td>
</tr>
<tr>
<td>Mathematics</td>
<td>73.7%</td>
<td>88.2%</td>
<td>87.0%</td>
<td>83.5%</td>
</tr>
<tr>
<td>Creative Arts</td>
<td>76.0%</td>
<td>89.3%</td>
<td>88.7%</td>
<td>83.5%</td>
</tr>
<tr>
<td>Science &amp; Technology</td>
<td>71.4%</td>
<td>86.4%</td>
<td>84.2%</td>
<td>87.1%</td>
</tr>
<tr>
<td>Social Studies</td>
<td>71.8%</td>
<td>84.7%</td>
<td>83.5%</td>
<td>89.5%</td>
</tr>
<tr>
<td>English Language Learners</td>
<td>67.5%</td>
<td>89.4%</td>
<td>92.0%</td>
<td>61.1%</td>
</tr>
</tbody>
</table>

*Period 4 is regarding full-day children only

**Star-rated Centers**

Head Start has seven centers that are star-rated through Step Up to Quality:

- **5 STARS**
  - St. Ignatius
  - St. Philip Neri
  - King Kennedy

- **4 STARS**
  - Parmadale
  - St. Thomas
  - Rainbow Terrace

- **2 STARS**
  - Riverside

Head Start has three Universal Pre-Kindergarten (UPK) Centers – St. Philip, St. Thomas and King Kennedy

Head Start has one State Expansion Classroom – St. Thomas
Community Impact

3,764,826 meals  
(includes hot meals and pantry meals)  
61,729 nights of shelter

“The Son of God came into this world as a homeless person. The Son of God knew what it was to start life without a roof over his head.”  
– Pope Francis, U.S. visit

The Bishop William M. Cosgrove Center restored the life of Mr. Myron Black, a 49-year-old gentleman who just obtained his first apartment after being homeless for the previous five years. Myron benefitted from Cosgrove’s housing, clothing, and ID services. After making the decision that he no longer wanted to be homeless with no one to turn to, he embraced the resources and people of Bishop Cosgrove. “If you want to get your life back, this is the place to come, and the people you need to do it are here,” Myron said.

After finding the family he never had at Cosgrove, Myron decided he wanted to volunteer at the center. He has a sense of purpose and responsibility helping in the clothing distribution center. Myron has a new outlook on life because of the Bishop Cosgrove Center. “People have started acknowledging me again, and I’ve finally found myself,” Myron said. His current goals are to obtain his GED, take college courses, and ideally work for Catholic Charities one day.

Myron Black in the clothing distribution center.
Treatment, Prevention & Recovery Services

Due to the heroin epidemic in our area, there is an increased demand for substance abuse treatment. Matt Talbot provides alcohol and other drug addiction treatment for adult men and women in both a residential and intensive outpatient setting. For more than 60% of the adults served in 2014 heroin was their drug of choice. The program had 41 residential treatment beds for men and 16 residential treatment beds for women in 2014. By January 2015, we added 22 more beds to our men’s program and we plan on expanding our women’s program by the end of 2015.

- Matt Talbot Inn (Residential) – 572 men served
- Matt Talbot for Recovering Men – 91 men served
- Matt Talbot for Women – 142 women served

Migration & Refugee Services

Catholic Charities Migration and Refugee Services (MRS) welcomed Huda Mahdi from Sudan on October 28, 2014, when she arrived in America with her two children. Since Huda’s arrival, she has been working with her case worker, Maura Armsworthy. Maura has helped Huda get acclimated with Catholic Charities and the various resources available. “When I first got here, I was afraid of everything and felt so alone,” Huda said, but then she found the comfort of the people and services of MRS. Huda attends English classes every day and has received help from Catholic Charities for housing, food, social security, and medical appointments. Most important to Huda, is her therapist and mentor who gives her a sense of hope. This hope is helping her to make progress, especially with her son who has cerebral palsy. He has become significantly more accustomed to his surroundings since being in the U.S. Huda’s goals are to continue to work on bringing her husband to the States and to use Catholic Charities’ assistance to become a self-sufficient family in America.

In 2014:
- 318 Refugees Resettled
- 920 individuals served by our Immigration Legal Services
Social Justice & Parish Life

The U.S. Catholic bishops describe parishes as “the home of the Christian community; they are the heart of our Church” and consequently, “the Church’s social mission is an essential measure of every parish community.” (Communities of Salt and Light: Reflections on the Social Mission of the Parish, Pg. 1,7)

The Catholic Charities Division of Parish Outreach and the Diocesan Social Action Offices work in partnership with pastoral staffs, parish program volunteers, families and community organizations to carry out the social mission of the Church.

Though each participant’s roles and responsibilities may be different, each one is important and valued in the larger context of the church’s social mission. All are called to uphold the value of life, the dignity and rights of the human person and strive to serve the poor and vulnerable.

The Offices of Parish Outreach

The offices of Parish Outreach work in partnership with parishes, community organizations, and other Diocesan offices to provide consultation, education, formation and training activities. They also provide direct services to individuals and families including persons with disabilities, youth and young adults, older adults and those experiencing grief and loss in their life. The Office for Human Life is also housed in this division.

- Office for Human Life – 792 education sessions
- Marriage & Family Ministries – 3,354 individuals served
- Youth & Young Adult Ministries and CYO – 41,316 young people served

The Social Action Office of the Diocese of Cleveland

The Diocesan Social Action Office (DSAO) seeks to shape a more caring society and a more peaceful world through justice education, advocacy, community development and organizing. The mission of the office is based on the call of the Gospel to work for the respect and dignity of all human life, the elimination of poverty, to speak out against injustice, and to promote the common good. The office is comprised of county-based social action offices:

- The Commission on Catholic Community Action serving Cuyahoga County
- The Catholic Commission of Summit County
- The Catholic Action Commission of Lorain County
- The Catholic Commission of Lake and Geauga
- The Wayne, Ashland and Medina Catholic Commission
- The Catholic Campaign for Human Development
- Catholic Relief Services which includes the Council on Global Solidarity
- The Diocesan Rural Life Office
## 2014 Financials

### Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bequests and Special Gifts</td>
<td>$1,548,604</td>
</tr>
<tr>
<td>Annual Appeal Fulfilled Pledges</td>
<td>$10,836,163</td>
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<tr>
<td>Contributions</td>
<td>$3,610,043</td>
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<tr>
<td>Fees</td>
<td>$14,778,916</td>
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<tr>
<td>Government</td>
<td>$52,583,375</td>
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<tr>
<td>Investments</td>
<td>$2,234,452</td>
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<tr>
<td>Other</td>
<td>$2,117,027</td>
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<tr>
<td>United Way</td>
<td>$2,409,462</td>
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</tbody>
</table>

### Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Behavioral Health</td>
<td>$10,789,936</td>
</tr>
<tr>
<td>Children and Families</td>
<td>$16,705,269</td>
</tr>
<tr>
<td>Disabilities</td>
<td>$11,855,836</td>
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<tr>
<td>Emergency and Transitional</td>
<td>$3,920,190</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$2,582,574</td>
</tr>
<tr>
<td>Management</td>
<td>$11,106,016</td>
</tr>
<tr>
<td>Older Adults</td>
<td>$29,819,683</td>
</tr>
<tr>
<td>Parish and Pastoral</td>
<td>$5,906,898</td>
</tr>
</tbody>
</table>

The financial information contained herein was audited by McGladrey, LLP, who issued an unqualified (clean) opinion.

Financial information includes figures from Catholic Charities Corporation, St. Augustine Health Ministries, and Rose-Mary Center.

- 8,593 volunteers contributed approximately 318,988 hours of service to Catholic Charities, St. Augustine Health Ministries, and Rose-Mary Center in 2014.
- 1,477 employees work at Catholic Charities, St. Augustine Health Ministries, and Rose-Mary Center.
- Catholic Charities, Diocese of Cleveland is pleased to announce that it has been selected as one of The Plain Dealer Top Workplaces for the second year in a row. The Top Workplaces are determined based solely on employee feedback. Catholic Charities employees consistently note that a strong sense of mission and values is what makes Catholic Charities a top workplace. In addition to Catholic Charities, St. Augustine Health Ministries has also been named to this year’s top-workplace list.
2014 Individual and Foundation Donors*

| British Petroleum                                      | Northeast Ohio Media Group                             |
| Catholic Charities USA                                | Northeast Ohio Medical University                      |
| CareSource Foundation                                 | Orrville Area United Way                                |
| Carmona Caravan No. 75 of the International Order of the Alhambra Inc. | PNC Foundation                                      |
| Cathedral of of St. John the Evangelist                | Ridgecliff Foundation                                   |
| The Cleveland Foundation                              | Sam Frankino Foundation                                 |
| Community Foundation of Lorain County                 | Sisters of Charity Foundation of Cleveland              |
| Community West Foundation                              | Starting Point                                          |
| Craig M. Moore                                        | United Black Fund of Greater Cleveland                 |
| Dr. Nancy-Clay Marsteller                             | United States Council of Catholic Bishops               |
| The George Gund Foundation                             | United Way of Ashland County                           |
| Cuyahoga Arts & Culture                               | United Way of Greater Cleveland                        |
| The Honor Project Trust                                | United Way of Lake County                              |
| Hugo H. and Mabel B. Young Foundation                  | United Way of Greater Lorain                           |
| Humility of Mary                                       | United Way of Medina County                            |
| Jacob & Clara Faber Community Enrichment & Education Foundation | United Way of Summit County                            |
| Libera Pilla Fund                                      | United Way of Wayne County                             |
| M. G. O'Neil Foundation                                | United Way Services of Geauga County                    |
| Mary Didonato                                          | The Women's Board of Catholic Charities                |
| The Murphy Family Foundation                           | Community Services/Summit County                       |
| Nord Family Foundation                                 | Woodruff Foundation                                    |
| Nordson Corporation Foundation                         |                                                            |
|                                                            |                                                            |

* Every attempt has been made to accurately list contributions made between January 1, 2014 and December 31, 2014. Please call 216.334.2906 regarding any omissions or misspellings and accept our sincere apologies.

This list reflects only donations and grants that were made directly to Catholic Charities Corporation. A list of donations received through the 2014 Annual Appeal is available through the Catholic Community Foundation’s Annual Report at catholiccommunity.org or by calling 216.696.6525. Gifts made to St. Augustine Health Ministries, Rose-Mary Center and directly to other programs within Catholic Charities may be reflected in their own publications, please call 216.334.2906 for more information.

Due to space constraints, this report only lists gifts of $5,000 or more unless acknowledgement in the annual report was a stipulation of the donation.
2014 Charitable Trusts

Annabelle Wilkinson Fund
Basil J. & Anne L. Scafidi Charitable Trust
Edward & Betty Sloat Foundation
E. J. Bohn Memorial Fund
Eleanor Gregory Trust
Elizabeth C. Smith Trust
Estate of Margaret Brosnan Trust
John R. Raible Fund
Joseph Gorski Charitable Trust
Laura Hamilton Trust
L. K. O’Donnell Family Charitable Trust
Musca Family Charitable Fund
Peter & Betty Brezovsky Charitable Trust
William & Grace Yoho Memorial Fund

2014 Bequests

Estate of Donald E. Bardar
Estate of John T. Batchelder
E.J. Bohn Memorial Fund
Estate of Rev. Chester C. Cudnik
Dorothy L. D’Andrea Trust
Estate of Ann F. Dreschler
Estate of William H. Gibbons
Estate of James M. Gullo
Estate of Daniel M. Gullo
Estate of Raymond W. Lusin
L. K. O’Donnell Family Charitable Trust
John R. Raible Fund
Estate of Gertrude Rees
Estate of James H. Schwartz
Estate of Albina Skocaj
Estate of Raymond F. Thayer
Estate of Mary Agnes Turk
Estate of Mildred C. Walzer

“Faith makes us know that God is at our side, that God is in our midst, and his presence spurs us to charity.”
— Pope Francis, U.S. visit
Where We Serve

General Information: 216.334.2900
Counseling/Addiction Services: 216.291.2030
CYO Athletics: 216.334.1261
Camp Christopher: 800.296.CAMP
Adoption/Foster Care: 440.843.5587
Emergency Assistance: 216.781.8262

Counties Outside Cuyahoga
- Ashland County: 419.289.1903
- Geauga County: 440.285.3537
- Lake County: 440.352.6191
- Lorain County: 440.366.1106
- Medina County: 330.723.9615
- Summit County: 330.762.2961
- Wayne County: 330.262.7836

Head Start/Early Learning: 216.334.2942

Behavioral Health (Addiction/Counseling)
- Men: 440.843.5522
- Women: 216.634.7500
- Youth: 216.574.9000

Disability Services & Ministries
- Main: 216.334.2962
- Rose-Mary Center: 216.481.4823

Emergency Assistance
- Cosgrove Center: 216.781.8262
- Lorain/8th Street: 440.244.9915
- St. Joseph's Overnight Shelter: 440.224.2179

Employment & Training Services
- Eastside: 216.391.4415
- Midtown: 216.426.9870

Family Centers
- Fatima: 216.391.0505
- St. Martin De Porres: 216.268.3909
- St. Philip Neri: 216.391.4415

Hispanic Services
- Hispanic Senior Center: 216.939.3713
- Hispanic Counseling & Addiction (La Providencia): 216.696.2197

Migration & Refugee Services
- Main: 216.281.7005
- Immigration Legal Office: 216.939.3769

Older Adults
- St. Augustine Health Ministries: 216.634.7400
- Holy Family Hospice: 440.888.7722
- Hispanic Senior Center: 216.939.3713

Parish Outreach
- Marriage & Family Office: 216.334.2978
- Office of Human Life: 216.334.2965
- Pastoral Care: 216.587.8377
- CYO and Youth & Young Adult Ministries: 216.334.1261

Diocesan Social Action Office
- Main: 216.939.3843
- Catholic Commission Lorain: 330.366.1106
- Catholic Commission Lake/Geauga: 440.943.7612
- Catholic Commission Wayne/Ashland/Medina: 330.263.6176
- Catholic Commission Summit: 330.535.2787
- Catholic Relief Services: 440.943.7612

* Some photos used within this report were provided by Catholic Charities USA and Steve Liss, americanpoverty.org.